

# **2022 IMPACT REPORT** Stability, Growth, Community

# A letter from our Executive Director

You have likely heard by now that I plan to retire once Compass hires my replacement. Every leader needs to measure their energy, skills, and capabilities against the changing needs of the organization.

Compass is ready to start a dynamic chapter with new leadership and I could not be more excited for the future.

My focus for the last four years has been to put Compass on a path for growth. With the help of supporters like you, we have built a strong team and created financial stability.

Our affiliation with Lutheran Community Services Northwest and partnerships with many other organizations are opening opportunities across the region. Compass's next leader will be able to focus on building new affordable housing communities and increasing the services that our neighbors need to thrive. When I came to Compass in 2019, some of you told me that people needed to hear more about Compass's good work. We have made progress in spreading the word. 2022's billboards even got a mention in GeekWire!

The next Compass leader will continue and expand our efforts to make Compass more known, developing deep connections to the funders and community leaders who help make Compass's work possible.

Compass is on an exciting path. During the past year, we partnered with diversity, equity, inclusion and accessibility experts to develop a new training series for our staff and continued the hard work of making Compass a welcoming place for all.

We opened Don's Place in Auburn, a new 80-room emergency housing program converted from a hotel as part of King County's Health through Housing initiative. We've also been evaluating potential building sites as we plan for new development.

# A letter from our Executive Director

Closing this chapter is bittersweet. I love Compass and the people we serve. I love the dedicated team of people doing hard work at Compass every day. And I love those of you I have been fortunate enough to meet.

I have every confidence in the Compass Board of Directors as it chooses the next leader. I also trust in the Compass team to continue the inspirational work Compass has been doing for more than 100 years.

Thank you for supporting Compass as we look forward to the next chapter.



Mary Steele, Executive Director



Mary and Senior Leadership at the Nyer Urness House 10-year anniversary celebration



# 2022 Board of Directors

Jonathan (Jon) Perrino, Chair, Microsoft Patricia (Pat) Colemon, Vice Chair, Colemon and Associates Lisa Aplin, Treasurer, Builders Capital David Chen, Secretary, Central City Concern David Duea, LCSNW Heike Lake, LCSNW Paul Stumme-Diers, Bethany Lutheran Kirby Unti, retired Bishop, ELCA Derek Young, Amazon

# Our core services

We provide on-the-ground emergency services and affordable housing for people from all walks of life - diverse cultural backgrounds, gender identities, races, ethnicities, and mental & physical abilities. We have 19 locations throughout the Puget Sound region.

#### **Emergency Services at the Compass Multi-Service Center**

- Day Center with access to healthcare and food
- Hygiene Center with access to showers and laundry
- Housing-focused case management support and shelter referral
- Mail Center offering free mail services and a mailing address

#### **Enhanced Emergency Shelter**

- 24/7 Enhanced Shelters
- Focused on finding permanent affordable housing
- 228 individual sleeping spaces with three walls of privacy and locked storage
- Person-centered, trauma-informed case management

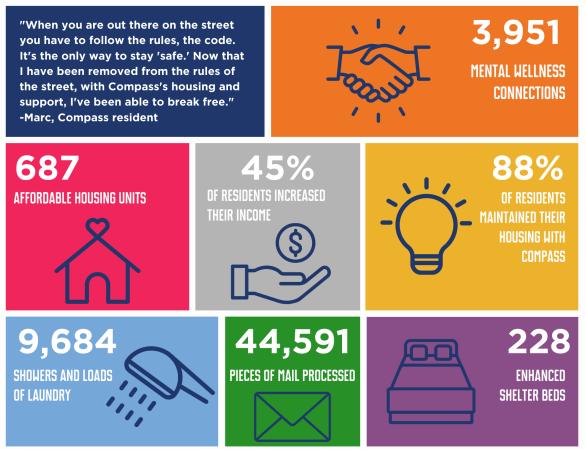
#### **Affordable Housing**

- 687 units of affordable housing serving individuals, families, seniors, and Veterans with most housing including services
- Mixed-income, inclusive, diverse communities



"Compass has programs that allow you the ability to figure out what you want to do with your life, how you want to live your life, and what kind of person you want to be." - former shelter guest

# We had an impact on over 3,700 people



# (Real reviews from people we serve via Google Reviews)

Alberto

"This place is heaven on Earth to a homeless man like myself. The staff are professional and respectful at all times. Thanks, Compass for all you do!"

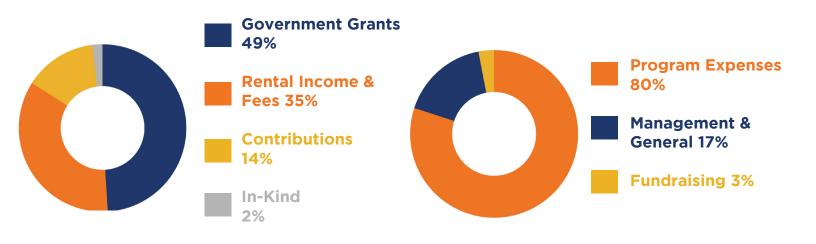
"Compass is loving and respectful!"

"Compass deserves our support. And thanks for all their good efforts to help the less privileged!"

"Compass is outstanding. 5-stars."

# 2022 Financials

\*Support and Revenue: Operating Expenses: \$20,966,256 \$20,055,485



\*Other sources of revenue added up to less than 1% of total

# Thank you to all our donors & supporters

### **Corporate and Foundation** (\$10,000+)

Aven Foundation	Liberty Mutual Sure
Biella Foundation	Medina Foundation
Bill & Melinda Gates Foundation	Microsoft
The Boeing Company	Moccasin Lake Foundation
Bristol Myers Squibb	Norcliffe Foundatio
Capital One	Nordstrom Foundat
Clovis Foundation	Peoples Bank
Costco Wholesale	Puget Sound Energ Foundation
Dick's Drive-In Restaurants	Raynier Institute an
Fireside Home Solutions	Seattle Foundation
The Foster Foundation Harnish Foundation Hill Family Foundation	Snoqualmie Indian Thrivent Financial fo Lutherans

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Norcliffe Foundation	
Nordstrom Foundation	
Peoples Bank	
Puget Sound Energy Foundation	
Raynier Institute and Foundation	
Seattle Foundation	
Snoqualmie Indian Tribe	
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## Volunteers and In-Kind

Compass saw a jump in volunteerism from this amazing, supportive community in 2022. We re-opened our doors to groups and individuals, and the response was greater than we ever imagined!

Monetary value of in-kind donations in 2022 was **\$437,057!** 



Our Amazon volunteers getting it done!

# Nyer Urness House turns 10!



Reverend Nyer Urness doing what he did best, outreach

Nyer Urness House (we usually call it Nyer) is a permanent supportive housing program located in Ballard for single adults who have previously experienced chronic homelessness. It operates on the evidence-based housing first model and is named after the beloved minister, Nyer Urness.

Nyer Urness House has 80 studio apartments, case management, an on-site medical clinic operated by Neighborcare Health, daily meals, and community building.

At our 10-year celebration Mary Steele said, "What we want to do at Compass is create a community like Reverend Nyer always did."

The staff at Nyer Urness House are welcoming, friendly, and professional. They work hard every day to live up to the program's namesake.

"I personally knew Nyer Urness. I found myself in need and Mr. Urness made himself very accessible. I want to thank the staff here who helped me transition from Nyer Urness House to where I'm at now. I wanted to say that for everyone who lives here or who moves on, the support you get at Nyer is so uplifting and strong. They helped me move from one place to another in a confident manner." - Reginald, former Nyer Urness House resident

"Nyer met you where you were. He didn't care if you were 'worthy.' He just got you where you needed to go. He would stand next to you and vouch for you. The staff here are the same."

- Mike, Nyer Urness House resident

# Don's Place



In December 2022, Compass expanded into Auburn with our first emergency housing program converted from a hotel as part of King County's Health Through Housing Initiative.

We named it Don's Place in honor of a local man who experienced homelessness himself, Donald Gene Castro. He was better known as "Old Man Don" by the local community. Don passed away in 2020 and received a full military burial at Tahoma National Cemetery. Don's spirit of kindness and his desire to help others lives on at our new program.

- Support for up to 90 people experiencing chronic homelessness
- Focused on serving Veterans, seniors, and people living in or near Auburn
- 24/7 staffing
- Connection to on-site physical and behavioral health services
- Food support including three meals a day
- Case management and programming to support job readiness, education, and personal growth

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Our first in-person all-staff meeting in three years went off like gangbusters!

"I'm not the easiest guy to get along with, but the staff at Compass never gave up on me. They were always patient with me. Even when I got really sick and there were even more challenges. It looked really dire for me, but Compass staff picked it up and kept helping me. They just kept going and going. Now, I'm living in a permanent place I consider my home."

- Robert, former Blaine Center Shelter guest

# Strategic Plan

Compass released our three-year Strategic Plan in 2022.

#### **Increased Organizational Resilience**

- Invest in systems and staffing required to make our services eligible for Medicaid reimbursement
- Add staff capacity in program evaluation, human resources, staff training
- Automate back-office functions like payroll and benefits administration

#### **Increased Staff Engagement**

- Invest in outside consulting services to assist us in completing and implementing our diversity, equity, inclusion, and accessibility plan
- Ensure that our wages and benefits are fair and competitive
- Create advancement and educational opportunities for staff at all levels of the organization

#### **Growth in Community Impact**

- Rebuild Compass's development capacity and identify a pipeline of affordable housing projects between Seattle and Tacoma
- Seek out fully-funded expansion opportunities for emergency services, including enhanced and hotel shelters, in South King County and Pierce County



"Compass is a place that lets you just take a moment and exhale. Sometimes people just need a place to breathe - and that's exactly what Compass is. It gives them a chance to breathe."

- Eli, resident at Renton Veterans Center

# Legacy Giving



With a legacy gift you support safe, dignified, supportive, and affordable housing for everyone. You help shape a bright future for everyone in our community.

You're already a good neighbor to those we walk alongside at Compass Housing Alliance.

We see that you put your values into action in our community, investing in Compass's mission - for individuals,

families, Veterans, and seniors - because everyone deserves a home.

"Compass leads with compassion and we change lives because we walk alongside our guests and residents. We can make a real difference, but people need a place to live first." - Paul Hogle, Ambassador Council Member

Give today and take action to leave a legacy for tomorrow.

More information at: www.compasshousingalliance.org/legacygiving



#### Steve & Cynthia Holmberg

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These legacy gifts are flowing out of what when Cynthia and I and changing with



#### In Memoriam of the 314 lives lost to homelessness in the Puget Sound region in 2022

Aaron Davis Aaron Oxver Alicia Lopez Almer Jamerson Alvaro Salinas-Rodriguez Anatoliv Fedas Andrew Robertson Andrew Waham Angelia Johnson Anne Neuneker-Liles Anthony Cortes Anthonv Gonzales Anthony Jordan Anthony Pepin Anthony Sahm Anthonv Webb Anthony Williams Antonio Tionaco Arkan Al-Aboudy Arthur Valenzuela Baby Boy F Beniamin Renteria Brandon Owings Brent Wood Brian F. Jones Brian Frev Brian Larimore Caleb Calloway Cara Tobin Carl Nairiou Castell Rolle Charles Beal Charles Moore Christian Stone Christopher Anicello Christopher Larsen Christopher Nelson

Christopher Palmer Christopher Rilev Christopher Sinclair Christopher Sauires Claudio Tarango Clavton Bowen Cleve Allen Wilks Codv Ruetter Colberg Rushing Coty Joseph True Craig Bartlett Craig Loran Dableva Korima Robinson Dakota Krebs Daniel Powers Dannv Jones Danny Killin Dannv Wikoff David Brvan Needham David Hill David James David Martineau David Miranda-Urbina Deborah Jeffries Debra Greene Debra Knauf Demetrius Cooper Devin Woodard Dieudonne Tshibangu Dimitriv Golodvuk Dmarcus Coleman Donald Elev Donald Hayes Donald Havward Donald Parker

Douglas Long Douglass Nelson Dukuavne "Duke" Pfeiffer Duoc Ngo Dylan Hunter Dvlan Reese Earl McKinley Edward "Ed" McNaughton Elizabeth Peck Eric Behrens Eric Larson Ernest Dixon Ernestine Mitchell Fanette Pinkston Francisco Diaz-Prieto Francisco Herrera Ramirez Fu Ad Jama Garv Asher Gene Northrop George Howton George Mov Gerald Mevers Gino Allen Girum Bevene Glen Zachrv Gregory Hastings Gregory Oakes Guy Easley Hal Hvde Harmonv Gill Heather Viramontes Lopez Herbert Branch Hernan Sarellana Hoa Tang Holly Jensen Isaiah Percival Issac Yaranon

Ivan Murphy Jacob Johnson Jamal Mohamed James "Epic" Smith James Beattie James Bunnell James Eubanks James Herkimer-Adams James King II James Lis James Parrv Jr James Sharp Jared Henderson Jason Ash Jason Ross Jason Smith Jeff Prinale Jefferv Schotter Jeffrey Duarte Jeffrev Duman Jeffrey Fry Jeffrev M. Gill Jeromie Franklin Jerrv Plute Jr Jinapei Wu Joel Forrest Joev Mever John Dewitt John Hightchew John Jenkins John Robiin John Short Johnnv Dolen Jonathan Caradonna Jonathan Shawver Jonathan Smith Jordan Parker Jose Delgado Joseph Belson

Joseph Callowav Joseph Moon Joseph Sather Joseph Simmons Joseph Wanamaker Joshua "Abbv" Williams Joshua Burnes Joshua Swann José Coronilla Cruz Jude LaPlant Justin Dumas Justin Thompson Karl Morgan Kaveri Sarah Johnson Kellv Emerson Kenneth Heger Kenneth Lowe Kenneth Todd. Jr., Kerri Rivers Kevin Quick Keyondra Massey Khadiiah Jones Kimethe Hinnant Kristopher Schneider Kurtis Johnson Lance Gurtler Larry Parady, Jr. Laura Hvatt Lawrence Miller Jr. Lawrence Pavne Lester Chester Linda Jimmv Lisa Cresap Lonnie Griffin Lori Waddle Lowell Gaines Lyra Bacon Larson

Mannex Suarez Mariiana Ciric Mario Garcia Martinez Mark Biddiscom Mark Brummel Mark James Mark Ross Mark Springer Martin Akins Marvin Spears Matthew Guest Matthew Meecham Matthew Rilev Matthew Siladke Maurice Jordan Michael Del Bianco Michael Little Michael Logan Michael Mackenzie Michael Mulich Michael Rowland Michael S. Harper Michael Stropoli Michael Thomas Michelle Kitchen Oleg Svvrvda Pari Ross Peridon Williams Peter Melnik Philip Dean Quoc Nguyen Quoc Tran Rachael Lee Weber Randall Smith Randv Hart Randy Jones Ravmond Cueba Reno Maiava Ricardo Lopez Richard Johnson

**Richard Nott** Richard Swope **Rickev Burns** Rio Hill Robert "Bob" Kilcullen Robert Allan Patrick Hamre Robert Dedeaux Robert Lee Lewis Robert McDonald Robert Morrow Robert Penera Robert Wilson Robin Maskell Rodnev Peterman Roger Balluta Roger Toolan Rov Contreras Rovce Ouellette Russell Coon Russell Hofferber Sam Roberson Samantha Robson Samuel Harper Santiago Angeles-Acencio Santo Zepeda-Campos Sarah Comstock Scott Salcido Scott Wells Sean Arthursson Sergio Garcia Shannon Lawson Sheldon Brown Spencer Somerville Stephanie Curtis Stephen Elling Stephen Richards

Steven Christopherson Steven Hart Steven J. Armstrong Steven Jemison Steven Siguenza Tapia Church Teke Airhart Terence Krug Terrv Tufnell Thanh Ly Thomas Egan, Jr Thomas J. Smith Thomas Kinzie Thomas Montgomery Thomas O'Connor Todd Epperson Tonv Kubacki Tre'shawn Jackson Treasa Sides Trenton Harris Trina "Bettv" Jacobson Tvler Larson Tvler Osburn **Tvree Guillorv** Vernon Henson Victoria "V" Phillips Vvacheslav Shelutkevich Walter "Hugh" Compton III Wayne Clark William Davis William Dufour William Fischer William Janvier Willie Hopkins Zackary Morris

No one should ever have to die outside. Join us in taking action. Everyone deserves a home.

# EVERYONE DESERVES A HO

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