



2023 IMPACT REPORT

EVERYONE DESERVES A HOME



A Letter from Our President



President

A handwritten signature in blue ink, reading "Christopher Ross".

Christopher Ross

I am honored and excited to introduce myself as the new President of Compass Housing Alliance. My name is Christopher Ross, and some of you may remember me from my time on the board in 2016-2017, or as the Chief Operating Officer from 2019-2021. It is with great enthusiasm and a deep sense of responsibility that I return to this incredible organization in a new capacity. Compass has always held a special place in my heart.

Our mission of providing emergency services, affordable housing, and support to our community's most vulnerable is more important now than ever. The recent changes in our regional and national landscape present new challenges and new opportunities for us to make a meaningful impact.

As we navigate these times, I am reminded of Rumi's words: "If everything around you seems dark, look again; you may be the light." At Compass, we are the light for many in our community, providing hope and support when it is needed most.

Our impact is profound. From providing emergency services to creating affordable housing, our efforts are transforming lives and fostering a sense of hope and stability. Our work is a testament to the power of community and the difference we can make when we come together with a shared purpose.

As we move forward, I will focus on fostering a culture of collaboration, innovation, and compassion. I believe that by working together, we can overcome any challenge and continue to provide hope and support to those who need it most. I am eager to hear your ideas, learn from your experiences, and work alongside you to achieve our shared goals.

Our dedicated staff, generous donors, and incredible volunteers are the backbone of this organization. Your unwavering commitment and hard work inspire me every day. Together, we are making a real difference in this community.

I am excited about the future and the incredible work we will accomplish together. Please feel free to contact me anytime – I am here to listen, support, and lead with humility and dedication.



Board of Directors

Jonathan Perrino, Chair, Microsoft

Whitney Wolfe, Secretary, Community Member

Alexa Volviler, Treasurer, The Neiders Co.

David Duea, LCSNW (Member Director)

David Chen, Central City Concern

Joon Kim, Costco

Justin Ingram, Vehicle Resident Outreach

Kirby Unti, LCSNW (Member Director)

Pastor Paul W. Stumme-Diers, Community Member

Sala Ansary, LCSNW

Ambassador Council

Boots Winterstein

Brandon Kreul

Chris Nutter

Jon Perrino

Paul Hogle

Michelle Ni

Riley Rheta

Lacey Robinson

La'Quinia Chenault

Levin Westfall

Marie Belt

Renee Notkin



Celebrating 103 Years of Service



The story of Compass Housing Alliance began in 1920, when a remarkable couple from Sweden, the Rev. Otto and Mrs. Alva Karlstrom, founded the Lutheran Sailors and Loggers Mission in Pioneer Square. The name has changed, but the spirit of the mission—to provide a welcoming space for people in need—has been with us for more than a century.

Today, we are a leading provider and developer of essential services and affordable housing for men, women, Veterans, and families in the Puget Sound region. Our portfolio includes day services, enhanced emergency shelters, and affordable housing at 20 locations. Through partnerships with local congregations, governments, and service providers, we offer evidence-based, innovative programming that meets the needs of a changing community. We hope you'll join us in this important work. Because safe, caring communities begin with caring people.





Embracing Our Mission & Vision

OUR MISSION

Compass Housing Alliance develops and provides essential services, shelter, and affordable housing so that everyone in our community has a safe place to call home.

OUR VISION

We envision a world in which every person lives in a safe, caring community.

OUR DEIA COMMITMENT

At Compass, we welcome everyone with an open heart and a curious mind. We believe that everyone should be able to experience their work, home, and public life as their full, authentic selves. The diversity of our staff is one of our core strengths, and our continuing journey through Diversity, Equity, Inclusion, and Accessibility is fundamental to our Vision of a world in which every person lives in a safe, caring community.



Love



Community



Engaged Workforce



Stewardship



Advocacy



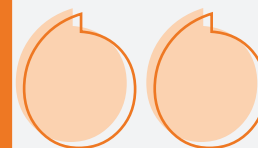
Compassionate Curiosity



Philosophy of Care



Land Acknowledgement



I love meeting people
where they are and
walking alongside them

—Pastor Kristy Daniels
Church of Steadfast Love



Leading Across King County

Shoreline
Bothell
Kenmore

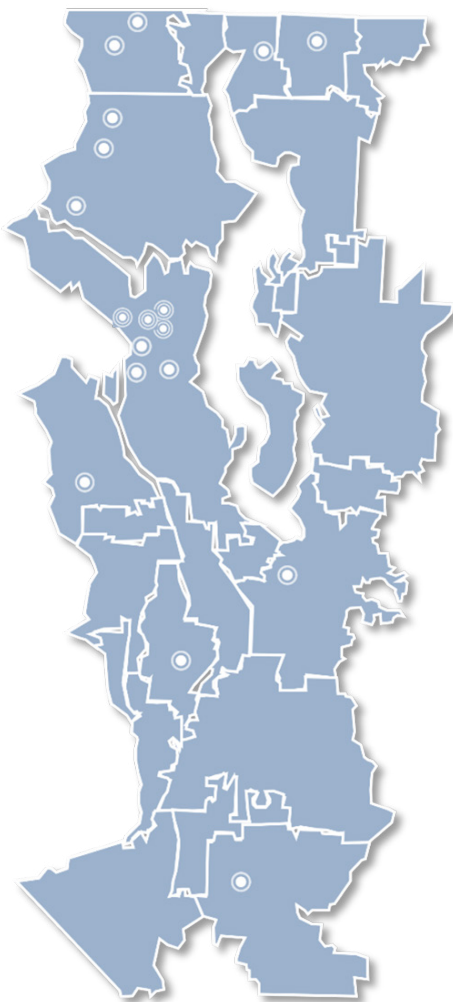
Seattle

Renton

SeaTac

Auburn

Compass Map



Within King County, Compass Housing Alliance provides a continuum of services across its 20 sites, ranging from enhanced emergency shelters, a hygiene center, a day center, permanent supportive housing, emergency housing, and affordable housing.



Emergency Shelter



Permanent Supportive Housing



Affordable Housing

Leading The Housing Continuum

With over a century of commitment to our community, Compass Housing Alliance stands as a beacon of hope. Our legacy is about the continuum of care we offer to everyone on their housing journey. From free laundry and showers for those living unhoused to refuge and meals at our day center, our doors are always open. We provide on-the-ground emergency services and affordable housing for people from all walks of life – diverse cultural backgrounds, gender identities, races, ethnicities, and mental & physical abilities.

At Compass, we ensure that everyone, regardless of support needed or earning potential, finds a way forward, a door to open, and a home to build.

Here's a glimpse into our sites across King County, each a testament to our mission.



Locations in City of Seattle



Cascade Women's Program

Neighborhood: South Lake Union

Site type: Housing

Number of Units: 34



Dekko Place

Neighborhood: Downtown

Site type: Housing

Number of Units: 50



Compass on Dexter

Neighborhood: SLU

Site type: Housing

Number of Units: 74



Blaine Veterans Center

Neighborhood: Queen Anne

Site type: Emergency Shelter

Number of Beds: 36



Otto's Place

Neighborhood: Pioneer Square

Site type: Emergency Shelter

Number of Beds: 155



Jan & Peter's Place

Neighborhood: Central District

Site type: Emergency Shelter

Number of Beds: 31



Nyer Urness House

Neighborhood: Ballard

Site type: Housing

Number of Units: 80



Bergan Place Apartments

Neighborhood: Greenwood

Site type: Housing

Number of Units: 38



Compass Broadview

Neighborhood: Broadview

Site type: Housing

Number of Units: 59



Longfellow Courts & Westwood Courts

Neighborhood: West Seattle

Site type: Housing

Number of Units: 45



Locations in South King County



Angle Lake Court

City: SeaTac

Site type: Senior Housing

Number of Units: 80



Renton Veterans Center

City: Renton

Site type: Housing

Number of Units: 59



Don's Place

City: Auburn

Site type: Emergency Housing

Number of Units: 21



Locations in East King County



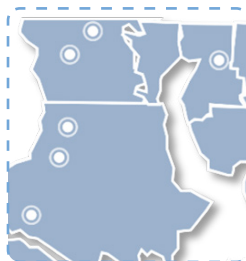
Northlake Grove Cooperative

City: Kenmore
Site type: Housing
Number of Units: 24



Easternwood Apartments

City: Bothell
Site type: Housing
Number of Units: 18



Locations in Shoreline



Ronald Commons

Neighborhood: Richmond Highlands
Site type: Housing
Number of Units: 59



Shoreline Veterans Center

Neighborhood: Echo Lake
Site type: Housing
Number of Units: 26



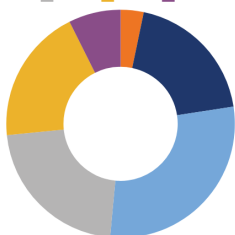
Who we serve - By the numbers

We serve people from every walk of life in our programs. We accept people for who they are and where they are on their journey.

AGE

Emergency Services

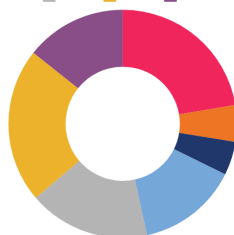
18-24 25-34 35-44
45-54 55-64 65+



AGE

Housing

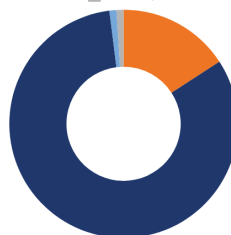
<18 18-24 25-34 35-44
45-54 55-64 65+



GENDER

Emergency Services

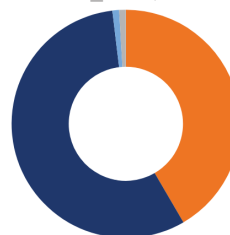
Woman Man Transgender
Nonbinary



GENDER

Housing

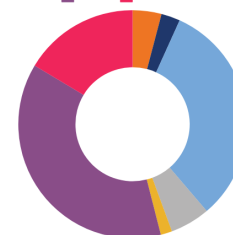
Woman Man Transgender
Nonbinary



RACE

Emergency Services

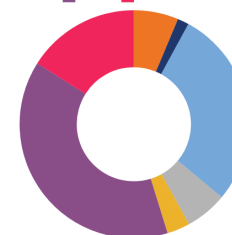
Indigenous
Asian or Asian American Black
Hispanic or Latino Native Hawaiian
White Two or more



RACE

Housing

Indigenous
Asian or Asian American Black
Hispanic or Latino Native Hawaiian
White Two or more





2023 Highlights

We believe that everyone deserves a home.



694

Units of permanent and emergency housing



116,003

points of service over our Hygiene, Mail Center, and Day Center services



442

Financial education services provided



200,598

Meals served across our programs



7

Number of cities currently operating in.



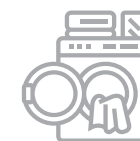
20

Active Compass Housing Sites and Programs



92%

Percent of Veterans who maintained their housing with Compass



4,370

Individuals that received services across our Hygiene Center, Day Center, and Mail Services



Journey to Hope

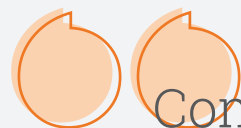
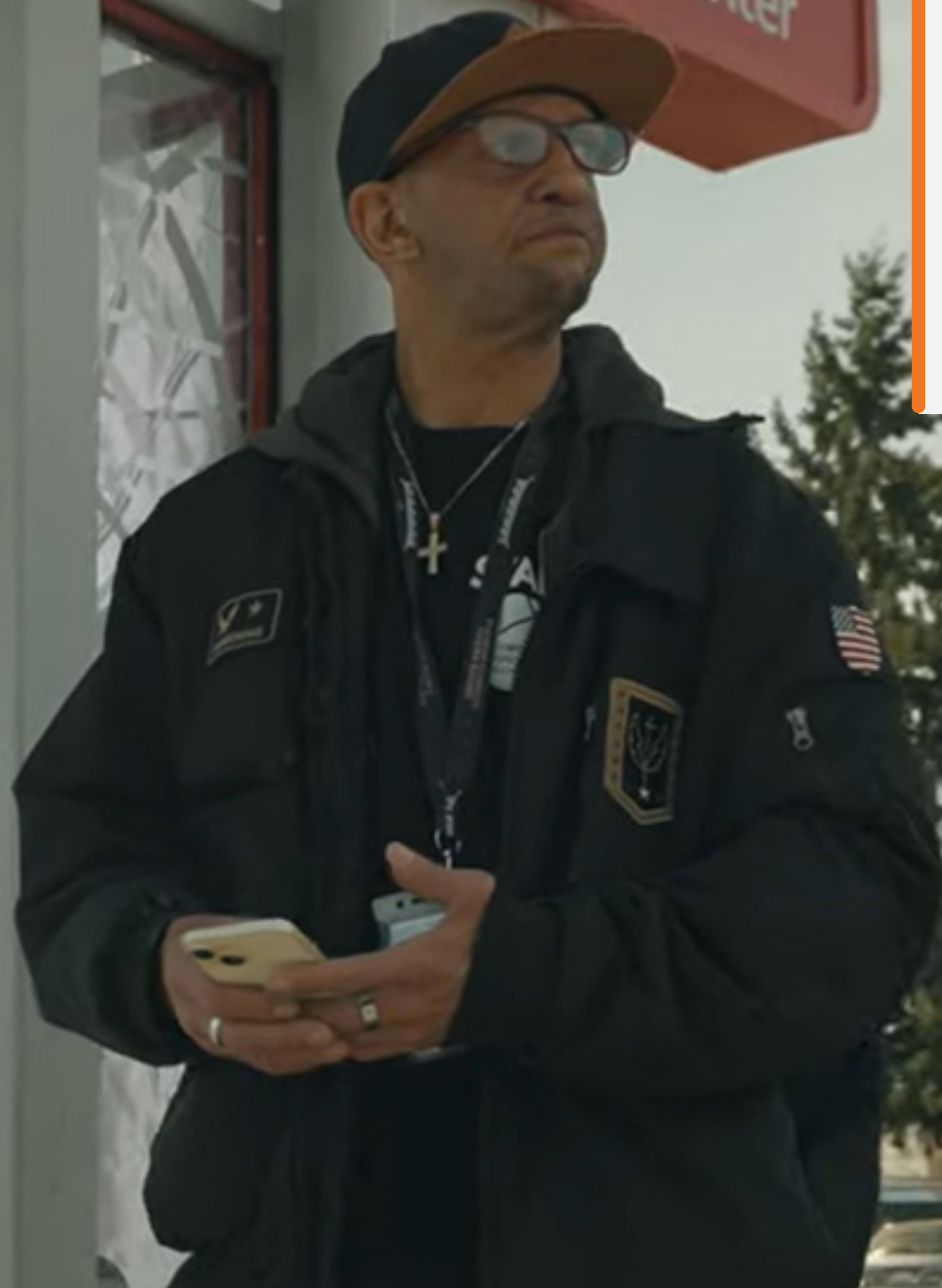
Melvin's world was shattered at 14 when he lost his father. Without the skills or support to process his grief, he turned to substance abuse. Years of wandering from state to state followed, with no stable home. Briefly staying with relatives, it was clear he wasn't ready to settle.

Eventually, Melvin found himself homeless, lying on a tarp in the "middle of nowhere." As hope faded, a sudden inspiration struck him.

"Something told me that I didn't belong out here anymore," he reflects. "I needed to make a change. I've lived outside on and off for years, and something told me to come back to Compass Housing Alliance."

This impact report explores the comprehensive housing continuum of Compass Housing Alliance, offering support and stability to individuals like Melvin. His journey from despair to renewed hope showcases the transformative power of our mission and the crucial role Compass plays in rebuilding lives and communities.





Compass welcomed me and
made me feel like I belonged.

Melvin's Journey: Navigating Compass Housing Alliance's
Services and Housing Continuum



LEADING THE WAY

In Providing **Emergency Services**

Compass Housing Alliance provides individuals currently living unsheltered with access to emergency and other critical services. Located in Pioneer Square, the Compass Multi-Service Center is a one-stop resource hub for individuals experiencing homelessness or housing instability, offering a range of essential services:

- Access to bathrooms and showers
- Free laundry services
- Three free meals a day
- Behavioral health support
- Personal mail

11,174

Loads of Laundry Taking Place at the Hygiene Center

471

Individuals referred to shelter or housing



The Hygiene Center is a safe place to get a shower, do your laundry, and feel like a person again.



Our EMERGENCY SERVICES

The Compass Center is more than just a physical space, it's a lifeline to thousands of individuals each year.

These fundamental services create a foundation for our guests to rebuild their lives, fostering stability, growth, and a sense of belonging.

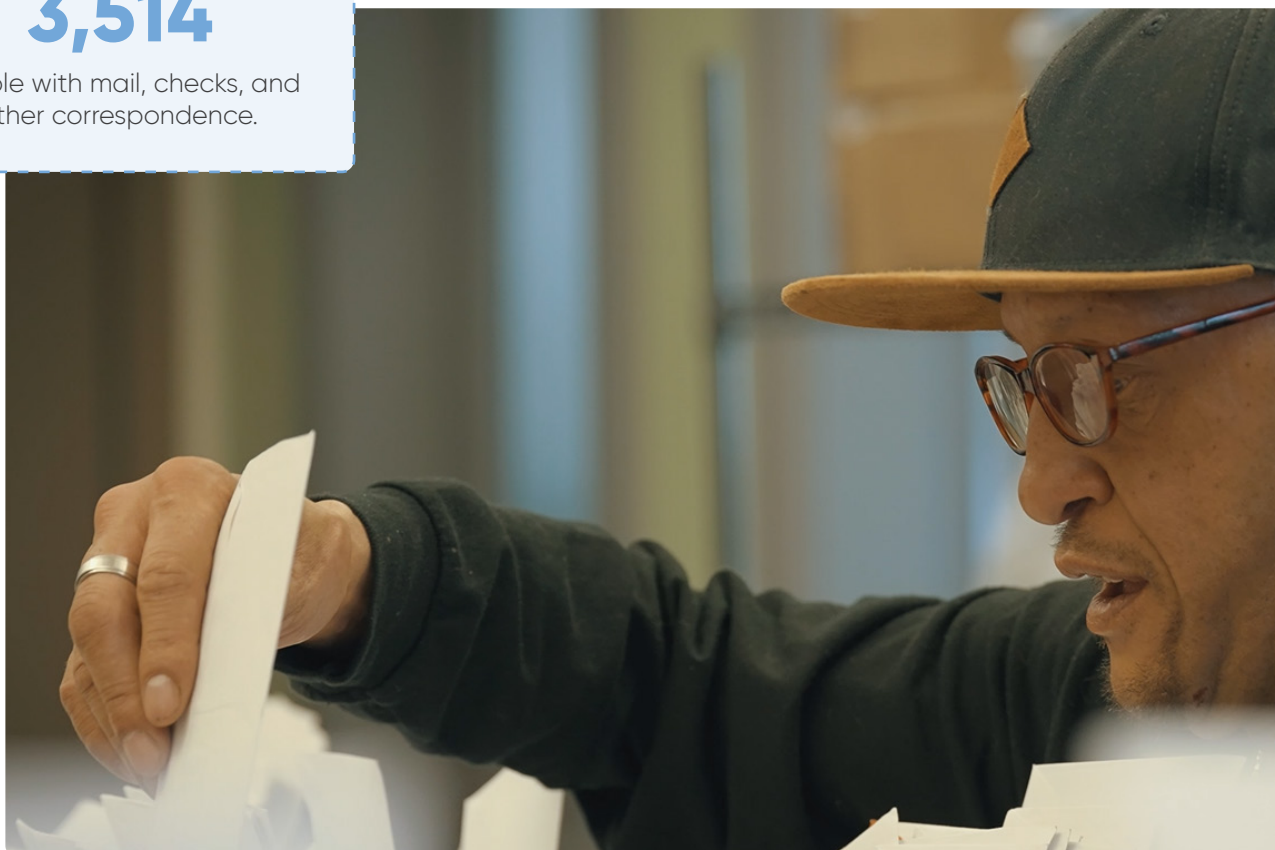
The Compass Center stands as a one-stop shop full of resources for folks experiencing homelessness or housing instability. Through our three vital programs, we provide essential services like:

- mail services,
- case management,
- shelter and housing referrals,
- showers and laundry, access to medical professionals, and more.

In 2023 Compass Housing helped connect over

3,514

people with mail, checks, and other correspondence.





Our Portfolio



I keep my mailing address at the Compass Center because I never want to forget where I turned my life around.

Guest Reflection: Emergency Services

Like many who come through our doors, Ron was facing the daunting challenges of homelessness and was looking to take the next steps toward stability and growth.

He was battling to overcome his alcohol use disorder and was rejected by several programs in the city. But then, Ron found his way to the Compass Center. There, he met one of our case managers who connected him to a recovery program that provided the tools he needed for his journey to sobriety.

After successfully completing his recovery program, Ron returned to the Compass Center. This time, he was ready to embark on a new chapter in his life. With the assistance of our dedicated team, he was able to secure permanent supportive housing, a place he could finally call his own. Today, Ron not only has a stable home but also started his own business – a testament to the incredible potential that lies within each person when given the opportunity and support they deserve.

Yet, Ron's story doesn't end there. What makes his journey even more extraordinary is that he continues to keep his mailing address in our mail program. Why? Because this address, our Compass Center, grounds him and helps him remember where his transformation began. It reminds him of the incredible journey he undertook, the support he received, and the hope he found here.

Last year,
Compass served

48,925

hot meals to guests
and residents A 10%
increase

In 2023,

32,515

showers were
recorded
as taken within our
hygiene services



LEADING THE WAY

In Providing **Emergency Shelter**

Compass Housing Alliance operates three enhanced emergency shelters throughout King County, offering vital support and safety for individuals experiencing homelessness. Our current shelters include:

- Blaine Veterans Center Enhanced Shelter: 36 beds for male-identifying Veterans with comprehensive support services.
- Otto's Place: 155 sleeping spaces, including 22 for Veterans, with extensive support services.
- Jan & Peter's Place Women's Shelter: 31 beds for female-identifying individuals

162

Exits to permanent housing from our three shelters

87%

Of shelters beds are utilized on a daily basis



Compass just gets it. They understand what it really is like for people like me. And they always treat me with respect. It feels good.



Serving Our Residents

Our enhanced emergency shelter model removes several barriers for people transitioning off the street by partnering overnight shelter with 24/7 on-site support services and intensive case management including housing navigation services.



Blaine Veterans Center Enhanced Shelter:

36 shelter beds separated by 3 short walls for male-identifying Veterans ages 18 and older.

24-hour access to a safe space and supports.

3 meals a day, laundry services, showers/hygiene, bus tickets for appointments, limited personal storage, kitchenette, computer & TV Smooth and safe operations with round-the-clock staffing.

On-site housing navigation support, Compass case management services, King County Collaborative Case Management Program services, and skill development opportunities.



Otto's Place

Otto's Place is an enhanced shelter program for male-identifying individuals. 155 personal sleeping spaces for individuals 18 and over. 24-hour access to safe spaces and support. On-site housing navigation and skill development opportunities.

Otto's Place is named after our founder,



Jan & Peter's Place Women's Shelter

Jan & Peter's Place Women's Shelter provides a safe, warm place to sleep each night for 31 homeless women. Previously known as Hammond House, Jan & Peter's Place has expanded its services as a 24/7 Enhanced Shelter program.

Access to Jan & Peter's Place is by referral only through the City of Seattle's HOPE team.

Jan & Peter's Place was named in honor of Jan and Peter Shapiro, longtime friends of Compass Housing Alliance.

70,584

The number of nights individuals
were able to sleep inside



REAL STORIES



Guest testimony Emergency Shelter

Robert was renting a room in Bothell for a long time, but due to rapidly deteriorating health issues, he lost his ability to work. He soon lost his housing because his building was struck with COVID. As a person with a compromised immune system, he couldn't stay there even if he wanted to.

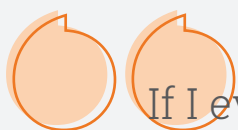
"If I ever slept outside, even for a night, I would die," he said.

He didn't know what he was going to do until he talked to a good friend, Pastor Rick, who told Robert about Compass and what we might be able to do for him.

"First I went down to the 77 Washington," he said. "I was there for a long time as I'm not the easiest person to work with. But the people at Compass were always patient with me."

Compass staff never stopped looking for placements that would serve Robert better and he eventually landed at the Blaine Center near the Space Needle. Blaine Center is a 24/7 enhanced emergency shelter program that focuses on permanent housing placement for its guests (as all our enhanced shelters do).

"The case manager I worked with, Anthony, never gave up on me," Robert said. "An apartment opened at Nyer Urness House and I jumped on it, but I got really sick and got hospitalized. Once I got back, Compass staff picked it up from there and kept helping me. I have a lot of challenges, you know. I couldn't work, I had physical disabilities. It looked really dire for me, but those guys kept going and kept trying."



If I ever slept outside, even
for a night, I would die



LEADING THE WAY

In Providing **Housing**

Compass Housing Alliance provides permanent supportive and affordable housing options throughout King County. Our properties cater to income-eligible families and individuals, offering a range of housing solutions including independent living for seniors, supportive housing for formerly homeless individuals, and affordable apartments for low-income and working-class households. Our housing options include:

- Case management
- Connections to behavioral health and primary care support
- Independent living for seniors
- Affordable apartments for low-income and working-class

1,139

Individual residents in our housing programs

2,763

Number of mental health services delivered



Compass welcomed us when I was worried and scrambling to find a place for my sons and me. They walked me through the process and were always so patient and understanding.



HOUSING OUR NEIGHBOORS

In a period of rising rents and a high cost of living, our permanent housing properties provide affordable housing for income-eligible families and individuals.

We believe that healthy communities are socially and economically diverse, bringing together people from all walks of life.

As a leading developer of affordable housing in the Puget Sound region, Compass Housing Alliance works with local governments and partner agencies to find innovative and creative solutions for housing that serves everyone.



694

Number of housing units
provided through Compass



Creating One Less Barrier as we support residents

Makayla has two sons and worked at a restaurant before COVID shut it down. She looked for work right away but was having trouble finding anything. It has been a long road since. Makayla fell behind in rent while looking for work and caring for her children. Finding employment that worked around her skillset and her children's schedule proved to be difficult and stressful. At Compass Housing Alliance, we understand the many barriers that our families face, and we work to dismantle these barriers and reduce stressors as much as we can. A big part of that comes from our strong belief in building community.

We launched our One Less Barrier campaign to give families and individuals a fair chance at thriving by helping them eliminate past-due rent. This campaign supported families and individuals facing financial hardship and fueled Compass's vital work to end the cycle of homelessness in our community.

The fear of homelessness caused by financial insecurity and burgeoning debt carried the heaviest toll on their wellbeing. As a result, Compass decided to remove the rental debt burden as well as to work with residents on action plans, job search efforts, budgeting, and applying for benefits to help in other areas.

For many of our families, Compass is the only community they have known. Working together, we have continued to provide innovative new programs to address the changing needs of our community. Families just like Makayla's can be rest assured that we will always be on their side.



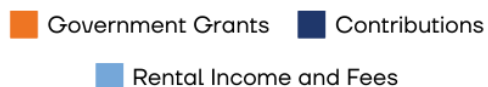


Financial Highlights

In addition to being fueled by compassion, Compass Housing Alliance relies on various funding sources. Between 2022 and 2023, our expenses have risen, necessitating additional fundraising, revised contracts with government partners, and increased cash flow.

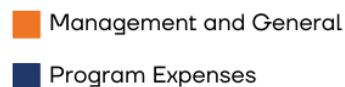
Revenue

\$28,232,832



Expenses

\$26,878,499





In Memoriam

DeMar Sather was a kind and thoughtful man. He was universally loved and gave of himself to anyone who needed it. A long-time volunteer and supporter, DeMar leaves behind a legacy of kindness and lived faith.

Pastor Paul Stumme-Deirs said of DeMar, "One of the most faithful people I have ever met. He saw in the people at Compass Center the face of Jesus. He was called to serve face to face, first helping in the Compass Mailroom on a weekly basis and then after being 'promoted' he began to clean the showers in the Hygiene Center."

He will be sorely missed.

It is with a heavy heart that we say goodbye to **Eboni Omik Walker**. A doting mother of four sons and proud grandmother of one grandson.

She was full of life and always had a smile and something nice to say or offer help in any way she could. Eboni loved her job at Compass Housing Alliance (JPP) and was loved as well by all the guests in the shelter. She will be truly missed by all her family and friends but always remembered in our hearts.

We also want to acknowledge and honor the more than 415 people who died outside in King County in 2023. We all still have so much work to do.







compasshousingalliance.org
info@compasshousingalliance.org